



**State of Wisconsin**  
*Department of Financial Institutions*

Tony Evers, **Governor**

Kathy Blumenfeld, **Secretary**

March 18, 2020

Dear Wisconsin Credit Union Executive,

Yesterday, Governor Tony Evers [directed](#) the Department of Health Services (DHS) Secretary-designee Andrea Palm to issue [Emergency Order #5](#) prohibiting mass gatherings of 10 people or more to slow the spread of COVID-19. The order listed several exemptions.

**This letter is to clarify that all financial institutions are exempt from this order.**

DFI recognizes the impact of the COVID-19 virus on your members and operations, and we will continue to work with financial institutions to provide appropriate regulatory assistance as needed.

For credit unions with annual member meetings scheduled in the weeks ahead, we urge you to follow the [new mass gathering guidance](#) from the [Wisconsin Department of Health Services \(DHS\)](#) and, if necessary, reschedule your credit union's member meeting for closer to the July 1<sup>st</sup> deadline. We also advise credit unions to develop plans and procedures to conduct such meetings remotely.

In addition, please inform the Office of Credit Unions at [DFI-OCU@dfi.wisconsin.gov](mailto:DFI-OCU@dfi.wisconsin.gov), or call (608) 261-9543, if any changes are made to public access at your financial institution due to COVID-19 concerns. Thank you.

Sincerely,

*Kim Santos*

Kim Santos  
DFI Director of the Office of Credit Unions



*Office of Credit Unions*

Mail: PO Box 14137 Madison, WI 53708-0137  
Courier: 4822 Madison Yards Way, Madison, WI 53705  
Voice: (608) 261-9543 Fax: (608) 267-0479 Web: [www.wdfi.org](http://www.wdfi.org)