



State of Wisconsin
Department of Financial Institutions

Tony Evers, **Governor**

Kathy Blumenfeld, **Secretary**

March 17, 2020

Dear Wisconsin Credit Union Executive,

Given the ongoing developments related to the [COVID-19](#) virus, the Wisconsin Department of Financial Institutions (DFI) and Office of Credit Unions today announced the following steps to ensure the health and safety of its workforce and the continuity of its operations:

- All DFI credit union examiners are now engaged in mandatory telework until further notice.
- All DFI credit union examinations at financial institutions are continuing and will be conducted remotely, instead of onsite.
- If you have been notified of an exam scheduled for the remainder of March or April, we will be contacting you directly.

DFI recognizes the impact of the COVID-19 virus on your members and operations, and we will continue to work with affected financial institutions to provide appropriate regulatory assistance as needed.

For credit unions with annual member meetings scheduled in the weeks ahead, we urge you to follow the [new mass gathering guidance](#) from the [Wisconsin Department of Health Services \(DHS\)](#) and, if necessary, reschedule your credit union's member meeting for closer to the July 1st deadline. We also advise credit unions to develop plans and procedures to conduct such meetings remotely.

In addition, please inform the Office of Credit Unions at DFI-OCU@dfi.wisconsin.gov, or call (608) 261-9543, if any changes are made to public access at your financial institution due to COVID-19 concerns. Thank you.

Sincerely,

Kim Santos

Kim Santos
DFI Director of the Office of Credit Unions



Office of Credit Unions

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