Sent by certified mail and regular mail 11/30/10

ORDER

BEFORE THE ADMINISTRATOR
STATE OF WISCONSIN
DEPARTMENT OF FINANCIAL INSTITUTIONS
DIVISION OF BANKING

TO: Midwest Homeowner Solutions, LLC
6106 Bridge Rd
Monona, WI 53716
Respondent

Laura Schuster
6106 Bridge Road
Monona, WI 53716
Respondent

PURPOSE

1. This is an order issued by the Administrator, State of Wisconsin, Department of Financial Institutions, Division of Banking and directed to respondents Midwest Homeowner Solutions, LLC ("MHS") and Laura Schuster ("Schuster").

JURISDICTION and AUTHORITY

2. The State of Wisconsin, Department of Financial Institutions, Division of Banking ("division") shall enforce all laws relating to adjustment service companies in the State of Wisconsin, and shall enforce and cause to be enforced every law relating to the supervision and control thereof. Sec. 220.02(2)(b), Stats.

3. The intent of s. 220.02(2)(b), Stats., is to give the division jurisdiction to enforce and carry out all laws relating to adjustment service companies in the State of Wisconsin. Sec. 220.02(3), Stats.

4. Respondents are not licensed under s. 218.02, Stats., with the division. Upon information and belief, respondents are located at the address indicated above.

5. Respondents are regulated entities under the supervision and control of the division. Sec. 220.04(9)(a)2., Stats.

6. It shall be the duty of the division and the division shall have power, jurisdiction and authority to investigate the conditions and ascertain the facts with reference to such companies and upon the basis thereof to issue special orders in execution of or supplementary to s. 218.02, Stats. Sec. 218.02(7), Stats.

FINDINGS

The division finds as follows:

7. On or about December 21, 2009, the division received a complaint filed against respondents by [redacted], a Wisconsin resident. The division's investigation of the complaint disclosed that respondents acted as an unlicensed adjustment service company. **Ex. 1.**

8. On December 22, 2009 and January 8, 2010, the division wrote to respondents concerning the [redacted] complaint. **Exs. 2 and 3.** No response was received from the respondents.

9. On or about February 16, 2010, the division received a complaint filed against respondents by [redacted], a Wisconsin resident. The division's investigation of the complaint disclosed that respondents acted as an unlicensed adjustment service company. **Ex. 4.**

10. On February 23, 2010, the division wrote to respondents concerning the [redacted] complaint. **Ex. 5.** No response was received from the respondents.

11. Pursuant to s. 218.02(2)(a)1., Stats., each adjustment service company shall apply to the division for a license to engage in such business.

12. Respondents violated s. 218.02(2)(a)1., Stats., by conducting adjustment service company business without first obtaining a license.

13. Respondents violated s. 218.02(2)(a)1., Stats., by conducting adjustment service company business with [redacted] and [redacted] without first obtaining a license.

ORDER

Based on the foregoing, IT IS HEREBY ORDERED AS FOLLOWS:

14. Respondents shall not conduct or attempt to conduct adjustment service company business with Wisconsin residents.

15. Respondents shall immediately discontinue any and all violations of s. 218.02, Stats., and ch. DFI-Bkg 73, Admin. Code.

16. Respondents shall issue a refund check to [redacted] for any and all monies that have been paid to respondents by [redacted]. The refund check shall be forwarded to the division, along with a letter of explanation to [redacted] and a stamped envelope addressed to [redacted]. The check made payable to [redacted], the letter, and the stamped envelope shall be received by the division no later than January 4, 2011.

17. Respondents shall issue a refund check to [redacted] for any and all monies that have been paid to respondents by [redacted]. The refund check shall be forwarded to the

division, along with a letter of explanation to [redacted] and a stamped envelope addressed to [redacted] The check made payable to [redacted] the letter, and the stamped envelope shall be received by the division no later than January 4, 2011.

18. Respondents shall refund to any Wisconsin client to whom it provided, or attempted to provide, adjustment service company activity, any and all moneys that have been paid to respondents by said clients. Respondents shall forward to the division the refund checks and stamped envelopes addressed to each client along with letters advising the clients of the refund. The refund checks, client-addressed stamped envelopes, and letters must be received by the division by January 4, 2011.

19. The provisions of this order shall be binding upon Schuster and MHS and MHS's directors, officers, employees, agents, successors, assigns, and other persons participating in the conduct of its affairs. The provisions of the order shall remain effective and enforceable except to the extent that, and until such time as, any provisions of this order shall have been modified, terminated, suspended, or set aside by the division.

20. The effective date of this order shall be the date it is served, and service is complete upon mailing. Secs. 227.48(1), Stats., and DFI—Bkg 11.09, Admin. Code.

21. Any person violating any of the provisions of s. 218.02, Stats., shall be punished by a fine of not more than $500 or by imprisonment in the county jail for not more than 90 days, or by both such fine and imprisonment. Sec. 218.02(10), Stats.

Dated and mailed at Madison, Wisconsin this 30th day of November, 2010.

By: [redacted]

Michael J. Mach, Administrator
Wisconsin Department of Financial Institutions
Division of Banking
P.O. Box 7876
345 W. Washington Avenue, 4th Floor
Madison, WI 53707-7876
tel. (608) 266-0451
fax (608) 267-6889

APPEAL

The procedures to appeal this order are set forth in s. 227.42, Stats. Pursuant to s. 227.42(1), Stats., any person filing a written request with an agency for hearing shall have the right to a hearing which shall be treated as a contested case if:

(a) A substantial interest of the person is injured in fact or threatened with injury by agency action or inaction;

(b) There is no evidence of legislative intent that the interest is not to be protected;

(c) The injury to the person requesting a hearing is different in kind or degree from injury to the general public caused by the agency action or inaction; and

(d) There is a dispute of material fact.

All four criteria set for in s. 227.42(1), Stats., must be met for a person to have the right to a hearing. In particular, the attention of an individual or entity requesting a hearing is directed to the requirement to demonstrate that there is a dispute of material fact regarding the basis or bases for the action being taken by the division.

The request shall be sent to:

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